

Q 2026 Cancellation Policy

In the event you need to cancel your registration, this is the Quinquennial cancellation policy:

1. Registrant must notify in writing by emailing the Q committee at ofsusa.qcongress@gmail.com
2. Initial \$100 deposit is non-refundable and non-transferable.
3. No transfer of registration to another member – even if they pay you for the registration.
4. No refund if cancelled after meal count is turned into the hotel. Usually, 2 weeks before the event.
5. No refund of donations.
6. No refund of merchandise ordered after the order has been placed with the vendor.
7. A refund will be calculated based on total amount paid, less \$100.00 deposit, less donations for Q projects.
8. No refunds for amounts less than \$10.00.
9. Merchandise ordered and not picked up by 2nd day of the Q will be sold and not refunded.
10. Merchandise ordered and not picked up by member or a designee will not be mailed.